

AGENDA

DeWitt Town Hall

2024 ERP Pro 9 & 10

5400 Butternut Drive



New York User Group Meeting (UGM)

East Syracuse, NY 13057

Tuesday, June 25th, 2024				
Eastern Time Zone	SESSION	Presenter	On-Site/ Virtual Presenter	Meeting Room
8:30-8:45	Check-in / Coffee & Rolls			Meeting Room B
	Opening Session			
8:45-8:50	Introductions - Tyler & Attendees	Bobby Remington	On-Site	
8:50-9:15	Account Representative	Ethan Reynolds	On-Site	
9:15-9:20	Switch Meeting Rooms			
	Session 1 - What's New			
9:20-9:50	What's New - ERP Pro 9 Financials/HR			Meeting Room F
	What's New - ERP Pro 10 Utility Billing	Stephan Chapman	Virtual	Meeting Room B
9:50-10:20	What's New - ERP Pro 9 Utility Billing			Meeting Room F
	What's New - ERP Pro 10 Financials/HR			Meeting Room B
10:20-10:30	BREAK			
10:30-12:00	Session 2 - Training / Roundtable			
	ERP Pro 9 Utility Billing	Brycen Thompson	On-Site	Meeting Room F
	ERP Pro 10 Financials/HR	Bobby Remington	On-Site	Meeting Room B
12:00-12:30	LUNCH (provided by Tyler Technologies)	<i>Email Sheryl.Bence@tylertech.com with dietary restrictions.</i>		
	Session 3 - General Session			Meeting Room B
12:30-12:50	MyCivic	Cate Ryba	Video	
12:50-1:10	Support Update	Ben Coffin	On-Site	
1:10-1:30	Ongoing Training			
1:30-1:50	Content Manager	Bobby Remington	On-Site	
1:50-2:00	BREAK			
2:00-3:30	Session 4 - Training / Roundtable			
	ERP Pro 9 Financials/HR			Meeting Room F
	ERP Pro 10 Utility Billing			Meeting Room B

